

Program's General Terms and Conditions

"Mastercard Benefits Program" (the "Program")

Below are the Terms and Conditions under which the Mastercard Benefits Program (hereinafter "the Program") will be developed and carried out. The people wishing to participate (hereinafter "The Participant") recognize and accept that the development and execution of the Program will be subject solely and exclusively to these Terms and Conditions.

The Program is sponsored by Mastercard International Incorporated ("Mastercard") with Transmetro, Puma Energy, Spotify, and Pedidos Ya ("the Organizers"), located in Guatemala. The Organizers are solely and exclusively responsible for organizing the Promotion and offering the discount related to the Promotion.

PROGRAM MECHANIC

The following cashbacks will be provided to Participants who comply with these Terms and Conditions as part of the Program:

An Eligible Mastercard Cardholder (as defined below), from an eligible participant Bank (as defined below), shall qualify for the benefits listed in this section, when the eligible Mastercard cardholder from an eligible Bank uses their Mastercard branded Consumer Card to purchase during the Program Period (as defined below), and otherwise complies with the participation requirements provided in these Terms and Conditions. If the eligible Mastercard cardholder meets the criteria, then they shall receive the benefits listed below, for purchases at the specific Participating Merchants.

Benefits for Mastercard Credit Cardholders

- a) **TRANSMETRO:** 1 free trip after 5 trips for all Mastercard Standard, Gold, Platinum & Black cardholders and Prepaid cardholders, capped up to 10 free trips in a month per cardholder using their Mastercard Card.
- b) **PUMA ENERGY:** 10% cashback for all Mastercard Standard, Gold, Platinum & Black cardholders, who make purchases in the Puma Priss App of Q\$350 (\$45.00 USD approximately) or more in a month using their Mastercard Card. Maximum Cashback of Q\$70 (\$9.00 USD approximately) per month per Cardholder.
- c) **SPOTIFY:** 10% cashback for all Mastercard Standard, Gold, Platinum & Black cardholders, who have a subscription to Spotify using their Mastercard Card. Maximum Cashback of Q\$7 (\$1.00 USD approximately) per month per Cardholder.
- d) **PEDIDOS YA:** 10% cashback for all Mastercard Standard, Gold, Platinum & Black cardholders, who make purchases using their Mastercard Card. Maximum Cashback of Q\$55 (\$7.00 USD approximately) per month per Cardholder

Benefits for Mastercard Debit Cardholders

- e) **TRANSMETRO:** 1 free trip after 5 trips for all Mastercard Standard, Platinum & Black debit cardholders, capped up to 10 free trips in a month per cardholder using their Mastercard Card.
- f) **SPOTIFY:** 10% cashback for all Mastercard Standard, Platinum & Black debit cardholders, who have a subscription to Spotify using their Mastercard Card. Maximum Cashback of Q\$7 (\$1.00 USD approximately) per month per Cardholder.

- g) PEDIDOS YA:** 10% cashback for all Mastercard Standard, Platinum & Black debit cardholders, who make purchases using their Mastercard Card. Maximum Cashback of Q\$55 (\$7.00 USD approximately) per month per Cardholder.

Cashback is a refund issued in the card account bank statement after the purchase transaction is posted and settled by the bank for the amount set in the above program mechanic.

The Program is valid during the Program Period which begins at 12 a.m. on Saturday, March 1st, 2025, and ends on February 28th, 2026 at 11:59 p.m.

FIRST: PARTICIPATION REQUIREMENTS

Individuals may participate in the Program if they comply with all the following:

1. They possess a valid and active Mastercard branded Standard, Gold, Platinum, or Black Consumer Credit Card, or an active Mastercard branded Standard, Platinum, Black Consumer Debit Card.
2. The Mastercard branded Standard, Gold, Platinum, or Black Consumer Credit Card, or Standard, Platinum, Black Consumer Debit Card, used for the purchase at the Participant Merchants is issued by the eligible banks listed below and remains active and valid with the financial institution that issued said Mastercard branded Card.
3. They charge all services/products consumed/purchased from Participant Merchants to the above mentioned Mastercard card(s).
4. They accept these Terms and Conditions.
5. Participant is at least eighteen (18) years of age.

SECOND: ACCESS TO THE DISCOUNT

To access the cashback which is the subject of this Program each Participant must: agree that by receiving, using, or accepting the benefit of this Program, the Participant acknowledges to have read these Terms and Conditions and to have duly agreed to be absolutely bound by these Terms and Conditions.

THIRD: PROGRAM LIMITS

Program Limits for Cardholders

TRANSMETRO: 1 free trip after 5 trips with a limit of 10 free trips (Q\$10/\$1.30 USD approximately) for all Mastercard Standard, Gold, Platinum, or Black Consumer Credit cardholders, Mastercard Standard, Platinum or Black Consumer Debit cardholders, at Transmetro in Guatemala.

PUMA ENERGY: 10% cashback with a limit of Q\$70 (\$9.00 USD approximately) for all Mastercard Standard, Gold, Platinum, or Black Consumer Credit cardholders who make purchases of Q\$350 (\$45.00 USD approximately) or more in a month, at all Puma Energy Stores in Guatemala in the Puma Pris App.

Spotify: 10% cashback with a limit of Q\$7 (\$1.00 USD approximately) for all Mastercard Standard, Gold, Platinum, or Black Consumer Credit cardholders, Mastercard Standard, Platinum or Black Consumer Debit cardholders, who have a monthly subscription with their Mastercard in Spotify in Guatemala.

Pedidos Ya: 10% cashback with a limit of Q\$55 (\$7.00 USD approximately) for all Mastercard Standard, Gold, Platinum, or Black Consumer Credit cardholders, Mastercard Standard, Platinum or Black Consumer Debit cardholders, who make a purchase with their Mastercard in Pedidos Ya in Guatemala.

FOURTH: CONSUMERS UNABLE TO PARTICIPATE

- The following individuals cannot participate in the Program: Participants who are younger than 18 years old.
- Participants who pay or partially-pay with a different method or banks than the one stated in the participation requirements (stated above).

FIFTH: ELIGIBLE BANKS

Credomatic de Guatemala, Banco Azteca, Banco G&T Continental, Banco Industrial, Banco Promerica, Banco Ficohsa Guatemala, Procesadora de Tarjetas de Crédito, Processusnet Sociedad Anónima.

SIXTH: ILLICIT OR FRAUDULENT OPERATIONS AGAINST PROGRAM

Mastercard reserves the right to, in its sole discretion, invalidate any and all participation of any Participant Merchant, if Mastercard considers that the Participant Merchant has tried, or has effectively managed, to unlawfully or fraudulently manipulate the administration, security, equity and due execution of the Program.

SEVEN: OTHER LEGAL ISSUES

1. The discount and/or benefit and/or cashback which is the subject of this Program is personal and non-transferable.
2. This Program cannot be combined with other discounts and/or promotions and is not redeemable for cash.
3. The Participant Merchants are exclusively and directly responsible to the Participants for the quality of the products and or services, as well as for compliance with all existing standards (during the Program Period) related to production, standards of health, marketing and use of the products/services that are the object of the Program. Mastercard does not provide any product and / or service, nor is responsible for the products or services that are the object of the Program, nor for human, technical or computer errors that cause the discount of this Program not to be received.
4. Neither Mastercard, nor its designees, nor assignees, nor any of their respective directors, employees, representatives and / or agents, will be liable for damages that are totally or partially due, directly, or indirectly, to the acceptance of the products or services offered by the Participant Merchants, including physical, mental, or patrimonial damage, serious bodily injury, or death.
5. By participating, it will be understood that the Participants have accepted these Terms and Conditions in their entirety.

6. These Terms and Conditions will be valid before the Participant Merchants, independently of the proposals, offers and / or communications from the issuing banks, as well as third parties, directly related to these Terms and Conditions.

EIGHT: MODIFICATION OF THE TERMS AND CONDITIONS

To the extent permitted by the Guatemala legislation and if necessary, and/or at the discretion of Mastercard, Mastercard reserves the right to modify, extend and/or clarify the scope of these Terms and Conditions, and/or any of the procedures, and/or any of its Participant Merchants and/or cashback amount and/or Program Mechanic which will be communicated through the social networks and the Program website.

NINTH: AREA OF THE PROGRAM:

Guatemala.

TENTH: APPLICABLE LAW

Participants acknowledge and agree that the applicable law of any dispute arising in relation to the activity will be that of in Guatemala and waives its right to initiate any type of claim in another jurisdiction.

ELEVEN: DISCLOSURE

These Terms and Conditions are available for consultation during the Program Period at [Guatemala Priceless Specials | Conozca nuestras ofertas y promociones \(mastercard.com\)](https://www.mastercard.com/priceless-specials)